

Vendor	Product	System Purpose	Types of Data	Custodian	Frequency Collected	Frequency Updated
Accela	PublicStuff	Customer Relationship Management (CRM)	Service Request Tracking, Online Service Request (Mobile App)	Information Technologies	Daily	Daily
Active Network	ActiveNet	Recreation Software	Online Registration, Online Payments, Class & Activity Registration	Recreation	Daily	Daily
Active Network	Payment Manager	Central Cashiering	Payment Management	Financial Services	Daily	Daily
Advanced Utility Systems	CIS Infinity	Utility Billing System	Customer Billing, Meter Reading, Service Order Processing	Financial Services	Daily	Daily
Bibliotheca	Liber8	Self-service checkout	Library card number; extent of usage	Library	Daily	Daily
Brainfuse	HelpNow	Educational resources	Library card number; extent of usage	Library	Daily	Daily
Brainfuse	vetNow	Educational resources	Library card number; extent of usage	Library	Daily	Daily
CCG Systems	Faster Asset Solutions	Fleet Management System	Fleet Asset and Maintenance Tracking	Public Works	Daily	Daily
CentralSquare	TRAKiT, iTrackit	Land Management System, Municipal Code Enforcement, Business Management, Citizen Self Service, Mobile Work Order and Inspection System	Permitting Processing, Inspection Tracking, Project Tracking, Fee Management, Municipal Code Compliance, Business License, Online Payments and Permit Inquiry, Site Work Order and Inspection Service for City Staff	Development Services, Fire, Water Utilities, Code Enforcement	Daily	Daily
Constant Contact	Constant Contact	Online Newsletter	Opt-in Customer Newsletter	Library	Daily	Daily
Data Ticket	Citation Processing Center	Parking Citation and Parking Permit Management	Parking Citation and Parking Permit Administration, Processing, Tracking and Collection	Financial Services	Daily	Daily
Ebsco	Library Aware	Email newsletters	Library card number; extent of usage	Library	Daily	Daily
Ebsco	Flipster	Digital Magazines	Library card number; specific material usage	Library	Daily	Daily
Ebsco	Novelist	Educational resources	Library card number; extent of usage	Library	Daily	Daily
Emphasys	Emphasys	Public Housing System	Payment Management, Housing Program Management	Neighborhood Services	Daily	Daily
Esri	ArcGIS	Geographic Information System (GIS)	Addresses and Sub-Addresses, City Assets	Water Utilities	As Needed	As Needed
Gale Group	Chilton Library	Educational resources	Library card number; extent of usage	Library	Daily	Daily
Google	Forms	Customer requests, Surveys	Contact and demographic information; event attendance.	Library	Daily	Daily
Google	Voice	SMS Communications	Library card number; extent of usage	Library	Daily	Daily
GovOS	MUNIREvs	Short-Term Rental and Transient Occupancy Tax Management	Short-Term Rental and Transient Occupancy Tax Processing, Tracking and Collection	Financial Services	Daily	Daily
GovOS	Studio	Forms Management	Online Fillable Forms	Information Technologies	As Needed	As Needed
Granicus	GovAccess	City Website	Web Content Management	Information Technologies	As Needed	As Needed
HubSpot, Inc.	Marketing Hub, Sales Hub, Service Hub	Customer Relationship Management (CRM)	Business and Real Estate Contacts	Economic Development	Daily	Daily
Innovative Interfaces, Inc.	Sierra	Integrated Library System	Contact and demographic information; specific material usage.	Library	Daily	Daily
Kronos	Telestaff	Workforce Management	Timekeeping and Scheduling	Fire	Daily	Daily
Laserfiche	Laserfiche	Record Storage Management	Record Tracking	City Clerk	Daily	Daily
Libricia	Cassie	Computer reservations; Printing	Library card number, extent of usage	Library	Daily	Daily
Lucity	Lucity	Enterprise Asset Management	Work Order Scheduling and Tracking, Water Utilities and Public Works Assets	Water Utilities and Public Works	Daily	Daily
Mango	Mango Languages	Educational resources	Library card number & email, extent of usage	Library	Daily	Daily
Microsoft	Office 365	Email System	Electronic Mail Service	Information Technologies	Daily	Daily
Midwest Tape	Hoopla	eBooks; eAudiobooks	Library card number & email; specific material usage	Library	Daily	Daily
NeoGov	NeoGov	Online Application System	Applicant Tracking	Human Resources	Daily	Daily
NetFile	NetFile	Paperless Form 700 Filing	Employee and Elected/Appointed Officials Economic Interest Filing	City Clerk	As Needed	As Needed

City of Oceanside Enterprise System Catalog

Oracle	JD Edwards EnterpriseOne	Financial System, Human Resources, Harbor Customer Information System	General Ledger, Accounts Payable, Accounts Receivable, Fixed Assets, Payroll, Personnel Maintenance, Job and Pay Classification, Benefits Administration, Position Control, Customer Billing	Finance Services, Human Resources, Harbor	Daily	Daily
Overdrive	Overdrive	eBooks; eAudiobooks	Library card number & email, extent of usage	Library	Daily	Daily
Paypal	PayFlow	Payment processing	Library card number; extent of usage	Library	Daily	Daily
Questica	Questica Budget	Budget Management	Budget Preparation and Tracking	Financial Services	As Needed	As Needed
Remind	Remind Hub	SMS reminders	Library card number; extent of usage	Library	Daily	Daily
RingCentral	RingEX/RingCX	Call Center System and Telephone System	Incoming and outgoing call information, duration	Information Technologies	Daily	Daily
SwiftComply US OPCO, Inc	XC2 Backflow	Backflow Prevention System	Backflow Maintenance Tracking	Water Utilities	Daily	Daily